

HELPING THE COMMUNITY

The following organisations offer support and guidance to our community and Herts Help in particular have a list of other organisations that people can be referred to. The list is up to date as of March 2021.

HERTS HELP

<https://www.hertshelp.net> : Tel: 0300 1234044: e-mail info@hertshelp

This organisation is able to contact many local community and voluntary services to provide help. There is a helpline available offering advice to people in a crisis or facing exceptional pressures (eg help with food, clothing, furniture plus loans or grants). There are also advocacy services supporting those who have difficulty with formal documentation and need guidance on communicating their views. There is also a listening service.

SMDA Stevenage Money and Debt Advice Tel: 01438 361616

<http://www.stevenage-vineyard.co.uk/compassion/smda>

e-mail smda@stevenage-vineyard.co.uk

SMDA can help if you are struggling to pay bills, spending more than your income or under pressure from those you may owe money to. Service is free, non-judgemental and confidential. They aim to lift the burden of debt, help achieve a workable budget or help find a solution to debt. SMDA is part of a network of advice centres affiliated to Community Money Advice and authorised and regulated by the Finance Conduct Authority.

CAB (Citizens Advice Bureau) Tel: 0344 411 1444 or 0800 144 8848

Opening times 10.00- 16.00 weekdays

<http://www.stevenagecab.org.uk/>

<http://stevenagecab.org.uk/contact-stevenage-citizens-advice>

Nationwide organisation with an office in Stevenage Town Centre (Daneshill House). Service currently via web site, e-mail or telephone. Advice on benefits, debt, consumer queries, housing, legal and health etc.

PEOPLE FOR PEOPLE-

<https://en-gb.facebook.com/peopleforpeoplestevenage>

Facebook community page helping people help each other – leave a message and wait for a response. Items for sale or give away and information about events.

CAP (Christians against poverty) Tel: 0800 328 0006

<https://capuk.org>

CAP has a mission to release families from poverty via debt counselling and community groups and by empowering local churches.

SPRUCE Tel: 01438 362900 (currently closed due to lockdown)

<https://www.spruse.org.uk>

<https://www.facebook.com/sprusetevenagereusescheme>

info@spruse.org.uk

A very local non-profit making charity (2-4 Willows Link). They have good quality furniture and electrical goods from donors and pass them on to those on low incomes for a small fee.